



**FAITH
IN ACTION**

Faith in Action of Marathon County, Inc.

*"Assisting seniors with compassionate, quality **NO COST** services."*

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August Edition 2025

We are celebrating 24+ years of serving Marathon County Senior Residents!

*We are blessed with a dynamic group of volunteers, the generosity of our donors, and the commitment of our community partners. Throughout the years, it has been our joy to experience the time, talents, and treasures you have so generously and unselfishly donated to help fulfill our mission! We sincerely **THANK YOU** for your continued support and involvement with Faith in Action of Marathon County. We are excited to continue collaborating with you and embarking on this journey together.*

FIAMC contributed the following impact on our senior neighbors this past year:

- **6,835** Service Opportunities supplied,
- **7,281** Volunteer Service Hours. **Savings to our community = \$253,300.00.**
- **26,927** miles driven for transportation to and from medical appointments, personal activities, and food security.



Improve Your Balance: Prevent Falls Resource Fair

Faith in Action of Marathon County is co-hosting an upcoming resource fair tailored to preventing falls.

When: Wednesday, September 10th

Time: 9:00 AM – 11:30 AM

Where: Lake View Conference Center - 1000 Lake View Dr, Wausau, WI 54403

Join us to learn strength and balance exercises, tips to make your home safer, the different assistive devices available, resources to help you stay independent, and **MUCH MORE.**

We will also have **FREE** screenings such as vision and bone density.

We hope to see you there!



Trusted Advocate for Seniors

Building and Maintaining Genuine Relationships are essential to vital, sustaining, thriving connections. Our compassionate staff, board of directors, and volunteers serve area seniors with non-judgmental empathy and ability.

They provide high-quality services to those hurting more than ever and build genuine, lasting relationships with those less fortunate.

Isolationism and Loneliness

Did you know that “social isolation and loneliness” can put older adults at health risk?

Seniors are lonelier than ever—a dilemma exacerbated by the COVID-19 pandemic. We

have a clarion call for the need for regular interactions to keep loneliness at bay. Social isolation and loneliness are not necessarily the same thing: just because someone is physically distant from others does not mean they will experience the subjective feeling of loneliness; the two do tend to go hand in hand.

Would you **help** us fight against it?

Friendly visiting offers our Volunteers an enhanced opportunity to spend quality time with our Care-Receivers. Together, we can help address the growing issue of isolation among seniors in our area.

You can help by:

- Volunteer to visit one of our Care Receivers in person or by phone.
- Visiting with your Care Receiver during their rides.
- Invite someone you know to become a Volunteer.
- Share with your family and friends the excellent services FIAMC provides and suggest they apply to help share the care.
- Encourage your senior family members, neighbors, and friends to apply for our services to help them.
- Recommend senior housing complexes or organizations that we can host a presentation for.

Create Your New Volunteer Account

We are ready to publicly launch our new **Customer Resource Management (CRM)** application, which will replace and upgrade our existing RideScheduler application. While we are in this transition phase, rest assured, we will still be utilizing Ride Scheduler until all Volunteers are set up in the system and are comfortable navigating it.

The first step in this transition will be for **ALL Volunteers** to complete our Volunteer application and create an account on our FIAMC portal. Access to this portal will allow you to view and accept service requests.

We have sent a few emails to all active Volunteers with the instructions and link to create your new account.

We are hoping to be fully transitioned to our new CRM by the end of September. If you need help creating your account or have any questions, please do not hesitate to reach out.

FIAMC Wellness Checks

Wellness checks are available to all FIAMC Care Receivers FREE of charge. A Volunteer will call the Care Receiver to evaluate physical, mental, social, as well as safety and living conditions.

It is important to know that we cannot provide medical advice, diagnose any symptoms, or prescribe treatment.

We can, however, help identify potential issues early, allowing for timely interventions and support, and promote healthy aging.

If we suspect they need urgent medical attention, the Volunteer should call 9-1-1 for them. They should then call the FIAMC office to let us know. We will call their emergency contact to let them know what is going on.

Please watch for our Volunteer Opportunities email to help a Care Receiver in need.

Important Upcoming Reminder

In observance of Labor Day, our office will be closed on Monday, September 1st.